



Leicester and Leicestershire Teaching School Hub Improvement Plan

Strategy: Communications

- Develop a set of values that express the Leicester and Leicestershire Teaching School Hub's mission to be a school-led centre of excellence for teacher and leader training and development
- Adopt and promote the values and behaviours necessary to successfully collaborate with strategic partners, stakeholders (local and national), and the wider TSH network to achieve our strategic goals
- Exemplify principled, transparent, and collaborative behaviour, promoting a partnership offer that clarifies how different types of stakeholders can collaborate with the Leicester and Leicestershire Teaching School Hub for the benefit of our local schools, teachers, and leaders.
- Build strategic partnerships with our local Curriculum Hubs, EEF Research Schools and other research organisations to further build our impact evaluation knowledge and expertise

Strategy: Governance

- Create a horizontal peer leadership and relaunch of existing governance structures which includes representation from a wide range of local stakeholders.
- Maintain governance and peer leadership structures that strengthen and support the hub to fulfil its remit, and safeguarding statutory duties

Operations and Marketing: Customer Relationship Management (CRM)

- Develop a new CRM platform that supports the strategic and operational planning necessary to deliver the ECF, NPQs, additional professional development and Appropriate Body services
- Ensure that the CRM provides safe and secure technological infrastructure that supports the Leicester and Leicestershire Teaching School Hub's operations and delivery, to complement that used by Teach First and the Department for Education.
- Ensure that the storage of relevant data, in accordance with GDPR regulations, from a range of sources builds a comprehensive picture of participant experience across all programmes and services.
- Develop new systems that ensure that the accuracy and robustness of the data held in the CRM is used to drive decision-making, communications and marketing.

Operations: Finance

- Ensure the Leicester and Leicestershire Teaching School hub has budgets that are appropriately planned and monitored and that reports are regularly made available to Governance Boards and Trust Executive Teams.

Services: Programme Quality

- Ensure delivery of Y2 ECF and 2A + 2B NPQ cohorts can be delivered within the required timeframes and with the necessary levels of resources through liaison with Teach First.
- Manage participant retention and completion through effective monitoring, reporting, and evaluation of participant engagement, particularly for NPQ cohorts 1A and 1B and ECT 2021
- Use reliable monitoring and evaluation to review how the implementation activities are meeting the intended programme or service outcomes and align with the Leicester and Leicestershire Teaching School Hub's strategic goals

Services: Appropriate Body

- Articulate to schools and wider stakeholders, the rationale for impending Appropriate Body reforms
- Design and conduct fidelity checks on core or school led ECF programmes

Partnerships and Design: Additional CPD

- Implement a comprehensive and representative needs analysis process across the schools engaged with the Leicester and Leicestershire Teaching School Hub which takes account of phase and settings
- Identify what local needs not sufficiently met by national programmes and signpost and/or curate existing evidence-informed, and quality-assured, CPD programmes

Partnerships: School Leaders

- Refresh existing communication to ensure clear and compelling messaging about Leicester and Leicestershire Teaching School's Hub's purpose and offer, including our unique selling points (specific areas of expertise, local insights and understanding) and benefits for potential partners, participants, and schools.
- Participate in and contribute to local school improvement agendas within both the city and county
- Provide improved guidance and advice to school leaders within Leicester and Leicestershire and beyond to support them with their workforce planning and talent pathways